



**Effective Tuesday, September 8, 2020**, our lobby will be **OPEN** to customers and we will resume our normal operating hours of **Monday through Friday 8:00 am to 5:00 pm**

With our re-opening, Wyoming Gas Company has instituted a Safe Work Plan to ensure the continued health and well-being of our customers and employees, which includes the use of face coverings, frequent disinfection of common surfaces, adhering to social distancing protocols, and the installation of plexiglass barriers at customer service windows.

In an effort to lessen the negative financial impact created by COVID-19, on March 23, 2020, Wyoming Gas Company suspended collection and service disconnection activities. With the re-opening of our Lobby on Tuesday, September 8, 2020, Wyoming Gas Company will resume our collections activities for delinquent accounts.

Payment arrangements can be made to bring delinquent accounts current by calling our office at **307-347-2416**.

Customers experiencing ongoing financial hardship may seek assistance for home energy costs by contacting Wyoming LIEAP at [www.lieapwyo.org](http://www.lieapwyo.org) or by calling **800-246-4221**. Previous recipients of Wyoming LIEAP assistance may also be eligible for additional support for home energy assistance through the CARES Act.

Wyoming Gas Company encourages customers to continue taking advantage of the many payment options we offer, as listed below:

### PAYMENT OPTIONS

- ✓ Mail a check or money order with your payment stub to: **Wyoming Gas Company, 3700 W. Picacho Ave, Las Cruces, NM 88007-8719**
- ✓ Place your payment and stub in the Payment Drop Box *(Please note that we are unable to give change for cash payments placed in drop box).*
- ✓ Sign up for EFT Bank Draft and we will draft your account balance from your bank account each month.
- ✓ Call our office at 307-347-2416 to pay by phone. *(Payment processing fees may apply)*
- ✓ Make a payment through your bank's website using their Web Bill Pay. *(Speak with your bank to learn more about this payment method)*
- ✓ Visit any Moneygram location and make your payment, additional fees may apply. *(Moneygram services can be found at any Western Union or Wal-Mart location, as well as CVS Pharmacy and Albertson locations)*
- ✓ Online at [www.wyogas.com](http://www.wyogas.com). Select the "Access or Pay My Account" link and follow the directions.